

Missed Appointment Policy

We want to thank you for choosing us as your dental health provider. In order to provide you and other patients with the best optimal dental care, we request that you follow our guidelines regarding broken and/or cancelled appointments.

Please remember we have reserved appointment times especially for you. We make every effort to give you several reminders prior to your appointment so that if you have an unavoidable scheduling conflict, we can give that time to another patient in a timely manner.

We realize your time is important as well. We request at least 24 hours notice to avoid any cancellation fees. This will enable us to offer your canceled time to other patients that desire to get their treatment completed. If we know ahead of time that you can't make your appointment, it's a win-win situation – you can come when you are able and we can schedule another patient in your place.

Any appointment not cancelled or changed within 24 hours is considered a broken appointment. We charge \$25 per broken appointment. Patients who chronically break their appointments may be dismissed from the practice.

Signature

Date